

Wills And Trusts Online Privacy And Cookies Policy

We are committed to safeguarding the privacy of all our website visitors. This Privacy Policy and associated Cookies Policy sets out how we will process your personal data, how it will be shared to provide you with our products and services (collectively, our "Services"), how we protect your personal data and what your rights are. For the purposes of data protection laws in the UK, the data controller is Really Moving London Ltd which is registered as a data controller with the Information Commissioner's Office, registration number ZB053991.

Privacy Policy

"Personal Data" is any personal information which relates to a living individual who can be identified from that data. You agree that the Personal Data which you supply to us will be true, complete and accurate in all respects, and you also agree that you will notify us immediately of any changes to that data.

"Sensitive Data" is information which relates to an individual's racial or ethnic origin, sexuality, health status, political beliefs, union membership or criminal background. We will not ask you for any such sensitive data.

We will deal with your Personal Data in compliance with applicable Data Protection regulations.

How we use your Personal Data

We collect and process Personal Data only as it might be needed for us to deliver to you, our Services. We will hold Personal Data relating to the transactions you enter with us. We may disclose Personal Data to a party to the transaction, but only to assist your transaction, subject to your approval.

We use your personal data for several reasons including creating an account or purchasing any of our Service, and so we can improve our Services. To view or correct your Personal Data, you can write to us at 71-75 Shelton Street London WC2H 9JQ. A fee may be payable, in certain circumstances, for viewing Personal Data and we will respond to you within one month.

Sharing Personal Data

For us to provide you with any of our Services it is necessary for us to disclose your Personal Data to third parties with which we work. We will always do so in good faith and for the following purposes:

- To process credit card payments.

- To enable you to be advised about changes or amendments to our Services or for marketing purposes.
- To conform with a legal requirement.
- To protect and defend our rights.
- To enforce our Terms and Conditions.

We only share your personal data as is necessary for any third party to provide the Services as requested or as needed on our behalf. We do not allow third parties we work with to use or share your data for any purposes other than what has already been agreed and stated above.

Storing, Securing and Retaining Personal Data

We take the security of your personal data seriously. We operate a strict information security policy that is updated periodically. In addition to this the following approaches are also applied:

- Various measures are applied to protect against accidental loss or unauthorised access to your personal data.
- Whenever your data is in transit between you and us, everything is encrypted, and sent using HTTPS secure transfer protocol.
- All credit card transactions are processed using secure encryption, via our PCI-Compliant payment provider Stripe or Paypal.
- Only authorised staff that need access to personal data to perform their roles are able to do so.
- Staff are trained to apply the highest standards of data security.

Your rights under data protection laws

We will respect all the rights that you have under applicable Data Protection regulations. Where appropriate to do so, we will correct, amend or delete your personal data. Specifically, we will honour your following rights:

- The right to access your personal data. This is subject to other relevant legal requirements and the provision of suitable identification. We reserve the right to charge a fee in certain circumstances.
- The right to correction, amendment or deletion of your personal data. You have a right to correct or amend your personal data if it is incorrect and you also have a right to deletion of your personal data, subject to other applicable legal requirements. Please contact us to update your personal data.

- You can choose not to receive marketing material from us. To update your marketing preferences please log into your account and go to "My Account". Under the "Edit Account Settings" tab, update the option for what you would like to receive from us.
- You have the right to be informed about the processing of your personal data. This privacy notice sets out how we will process your data. It will be updated from time to time, and at times of regulatory change.

Cookies Policy

This website, along with the majority of websites, uses cookies. Cookies are small harmless files that are transferred to your device's hard drive when you access a website. They are designed to:

- Make visits to our website user-friendly.
- To enable us, where appropriate, to tailor the website content.
- To track how visitors reach our site and the path they take through it to help us improve our services.
- To measure overall patterns of website usage.
- To improve website usability.
- To understand how our advertising campaigns and promotions are working. For example, we use Google Analytics, a popular web analytics service provided by Google, which uses cookies to help us analyse how people use the website.

Please note that none of the cookies used on our website collects personally identifiable information about you.

We would like you to keep cookies enabled on your device during your visits to our website because, without cookies enabled, we cannot guarantee that the website, and your experience whilst visiting it, will be as good as we intend it to be.

We use two types of cookie on this website:

Session cookies- These are temporary cookies, which only exist in the period during which you access the website (or, more strictly, until you sign out of your account and close the browser after accessing the website). Session cookies are used to remember what you chose on the previous page, therefore avoiding you having to re-enter information. On our website, these cookies do not contain personal information and cannot be used to identify you.

Third-party cookies- As well as using cookies from our advertising and affiliate partners, we may also embed external content from other third-party websites within our website. These include sites such as Facebook and Google, whose cookie usage policy you can view on their websites.

If you wish to restrict or block the cookies which are set by us, you can do so by editing your browser settings. The 'help' function within your browser will tell you how to do so. For further information on how to delete cookies on your browser, visit aboutcookies.org and for further information on how to delete cookies on the browser of your mobile device, refer to the manufacturer of your device.

How to contact us

If you require further details or have any questions or comments about this policy, please contact us by email at lawyers@willsandtrustonline.co.uk.